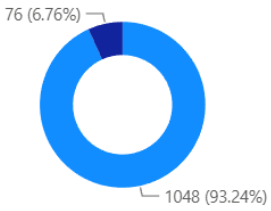
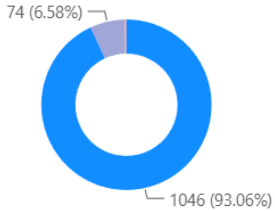
The 2024 CMS Interoperability and Prior Authorization final rule (CMS-0057-F) requires impacted payers to publicly report certain prior authorization metrics for the previous calendar year (89 FR 8897).

2025 PROCARE ADVANTAGE, LLC H3467





Standard (non-urgent) Prior Authorization Requests

		How many times this happened	Out of total requests	Percentage
All Prior Authorizations	APPROVED	949	1020	93.04%
	DENIED	71	1020	6.96%
		How many times this happened	Out of total appeals	Percentage
Appealed Prior Authorizations	APPROVED	2	4	50.00%
	DENIED	2	4	50.00%
		How many times this happened	Out of total appeals	Percentage
Extended Prior Authorizations	APPROVED	0	1020	0.00%
	DENIED	0	1020	0.00%

Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
APPROVED	97	102	95.10%
DENIED	5	102	4.90%

	How many times this happened	Out of total appeals	Percentage

	How many times this happened	Out of total requests	Percentage
APPROVED	0	102	0.00%
DENIED	0	102	0.00%

** No appeals for the prior authorizations (expedited) in 2025.

PriorityLongDescription	Mean (Average) Time (Days)	Median (Middle) Time (Days)
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	1.00	1
Standard (non-urgent) Prior Authorization Requests (response due to provider within 7 calendar days)	6.76	7