ProCare ADVANTAGE

REQUEST FOR PRIOR APPROVAL FOR OUT-OF-NETWORK PROVIDER

<u>Call</u> *UM at 844-206-3719 (Call Center Hours M-F 8a– 8p)*   <u>FAX</u> *Form and Clinical to 833-610-2399*
*** PLEASE DO NOT SEND REQUESTS FOR MULTIPLE MEMBERS TOGETHER IN ONE FAX – MUST SEND SEPARATELY***

*PRIOR AUTHORIZATION IS REQUIRED FOR SERVICES BY ANY NON-PARTICIPATING PROVIDER. Payment is authorized only for the medical services noted below, and is subject to the limitations and exclusions as outlined in the Member Handbook/Certificate of Coverage.

Member Data

_____   _____   _____
Member Name   **Date of Birth**   **Member's Plan ID**

_____   _____   Is Referring Provider: ☐ Plan NP
Name of Nursing Facility   **Referring Provider**   ☐ PCP   ☐ Plan PA   ☐ Other

Diagnoses (ICD-10 Codes) Related to Auth Request _____

Service

Date of Procedure/Service: _____ **CPT Code or Name of Procedure/Service**: _____

SERVICES REQUESTED (include copy of order and the clinical notes)

Specialist/Ancillary Provider/Facility

Provider Name (REQUIRED): _____

Provider Contact Number (REQUIRED): _____

Provider Specialty (REQUIRED): _____

In Network (REQUIRED):   ☐ **Yes**   ☐ **No**

Requesting Provider

1. Is this member new enrollee with the Plan: ☐ Yes   ☐ No
2. Has this provider seen this member in the last 30 days: ☐ Yes   ☐ No
3. Has the service been scheduled already: ☐ Yes   ☐ No
4. Is this a specialized service that no other provider can render: ☐ Yes   ☐ No
5. **Does the member have an established relationship with the provider that should not be interrupted?** ☐ Yes   ☐ No

If Yes, Explain: _____

TO BE COMPLETED BY PERSON REQUESTING AUTHORIZATION   **Name of Person Completing this Form:** _____   **Date Completed:** _____   (Please Print Name)   **Contact #:** _____   **Contact FAX:** _____

OON Request Form 10/2019 CN